

HENDON SCHOOL

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'Learning Together Across the World'

Dear Parent/Carer,

We are delighted to invite you to our upcoming **Year 11 Progress Evening**, which will take place on **Thursday, 15 January 2026**.

Please note that we have now moved to **Arbor** for booking appointments and will no longer be using School Cloud.

How to book your appointment:

- Log in to your Arbor account and follow the step-by-step guide attached.
- If you have not logged in to Arbor before, a separate login guide is also included to help you get started.

Booking window:

Appointments can be booked from **Sunday, 21 December** until **Thursday, 15 January at 15:10**.

If you have any questions or require assistance, please email us at:
arbor.query@hendonschool.co.uk.

Thank you for your cooperation. We look forward to seeing you at the event.

Kind regards,

Esa Roman
Assistant Headteacher
Hendon School

Hendon School



User Guide - Logging in to Arbor for the First Time

Arbor is our school's system for sharing important information with parents and guardians. This guide will help you log in for the first time.

You can access Arbor through either the Parent Portal or the Parent App. For your first login, you must set your password using the Parent Portal in a web browser. Please note: password reset links do not work in the app.

What is the Parent Portal?

The Parent Portal is our version of Arbor accessible to guardians on a laptop or computer.

What is the Parent App?

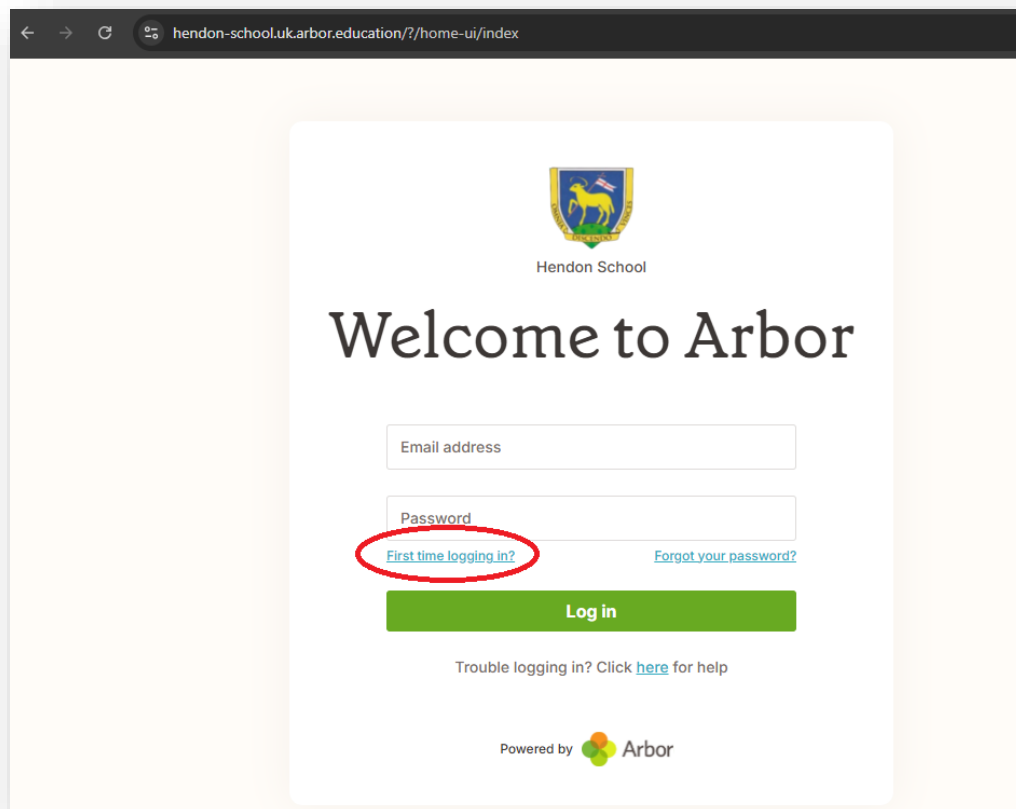
The Parent App is the mobile version of our Parent Portal, for use on mobile devices such as smartphones and tablets. If your school has switched on the Parent Portal, you can download the App and begin using it straight away.

How to Log in?


Step 1: Access the Hendon Arbor Site

Visit: <https://hendon-school.uk.arbor.education/?/home-ui/index>

Click **"First time logging in?"** and enter your email address.



hendon-school.uk.arbor.education/?/home-ui/index


Hendon School

Welcome to Arbor


Email address

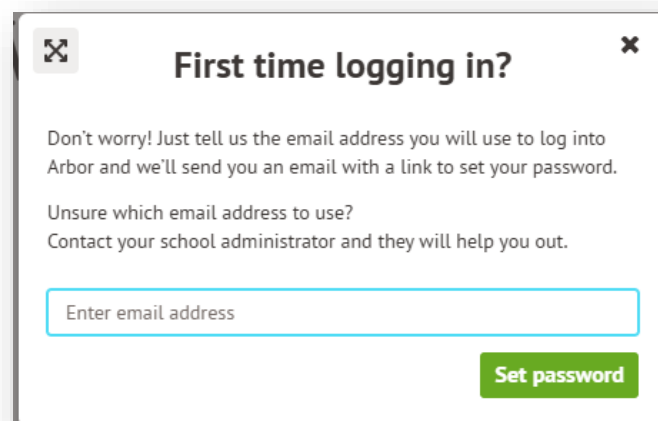
Password



[First time logging in?](#) [Forgot your password?](#)

Log in

Trouble logging in? Click [here](#) for help

Powered by  Arbor



 **First time logging in?** 

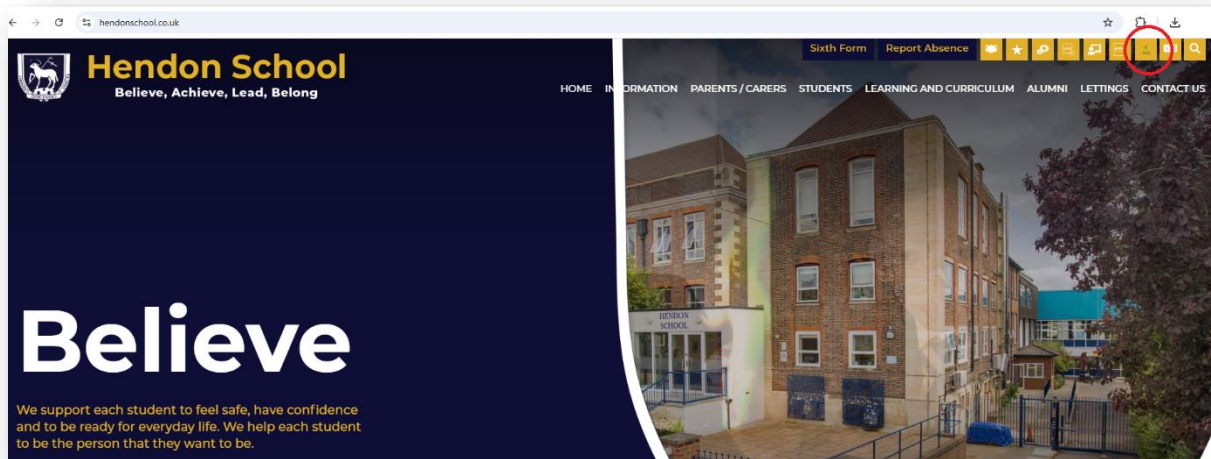
Don't worry! Just tell us the email address you will use to log into Arbor and we'll send you an email with a link to set your password.

Unsure which email address to use?
Contact your school administrator and they will help you out.

Enter email address

Set password

You can also find the login link on the school website.



Important: Avoid using search engines with keywords like "Arbor" or "Arbor login," as this may direct you to other schools' login pages.

Step 2: Check Your Email

After entering your email, you'll receive a message with a link to set your password.

We've just received a request to change your password on your Arbor account.

If you requested this password change, please click the link below to set your password:

<https://gwyn1.uk.arbor.sc/auth/change-password/id/2008/hash/MTBkNzlwOWMtMDg1MS00N2VjLWl3MzAtNGVmZTUwOGM3Yjc5LjE2MjA4MDkzMDE=>

Use your email address when you log in next time:

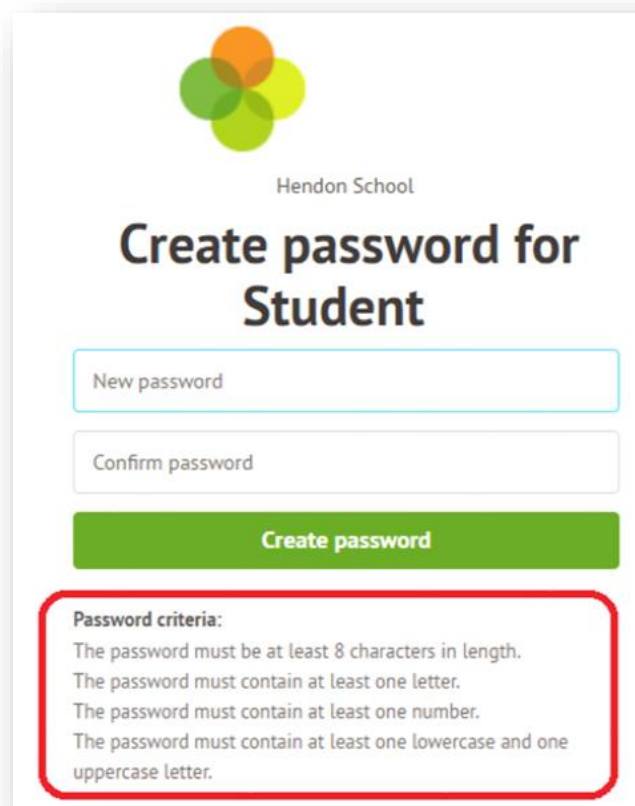
Username: gwyn.mabo@arbor-education.com

If you didn't ask to change your password, you can ignore this email. No changes will be made to your account.

All the best,
Team Arbor

Step 3: Create password

Follow the password criteria provided, then click **Create Password**.



Hendon School

Create password for Student

New password

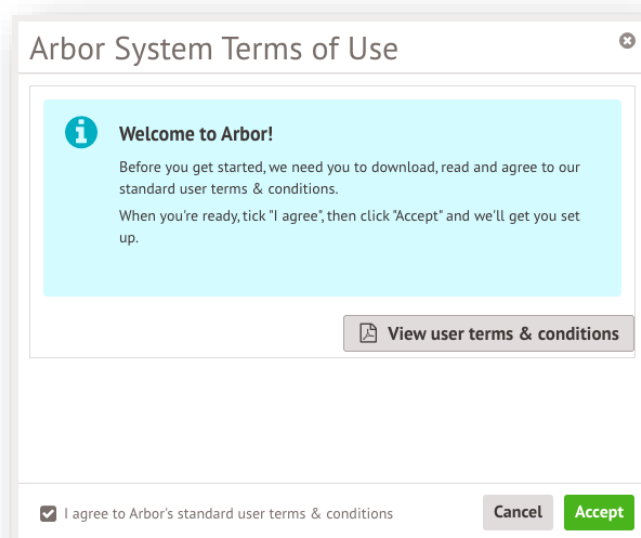
Confirm password

Create password

Password criteria:

- The password must be at least 8 characters in length.
- The password must contain at least one letter.
- The password must contain at least one number.
- The password must contain at least one lowercase and one uppercase letter.

Accept the terms and conditions when prompted.



Arbor System Terms of Use

Welcome to Arbor!

Before you get started, we need you to download, read and agree to our standard user terms & conditions.

When you're ready, tick 'I agree', then click 'Accept' and we'll get you set up.

[View user terms & conditions](#)

☒ I agree to Arbor's standard user terms & conditions

Cancel **Accept**

As a security precaution, you will then be asked to confirm one of your children's dates of birth. Once you click verify, you will now be logged in!

Verify Account

As this is your first time using the system we need you to verify your account.

To verify you account, please enter the date of birth of one of your children at the school

Date of birth*

You can then close your browser and switch to using the app.

Downloading the Parent App

You can download the Arbor Parent App by scanning the QR codes below, or by searching for it on the Google Play Store and the Apple App Store. This will allow you to access Arbor on your mobile device.

Android Play Store



iOS App Store



Further details on using the app can be found in the guide titled “**Parent User Guide for Arbor**”, which is attached to this email.

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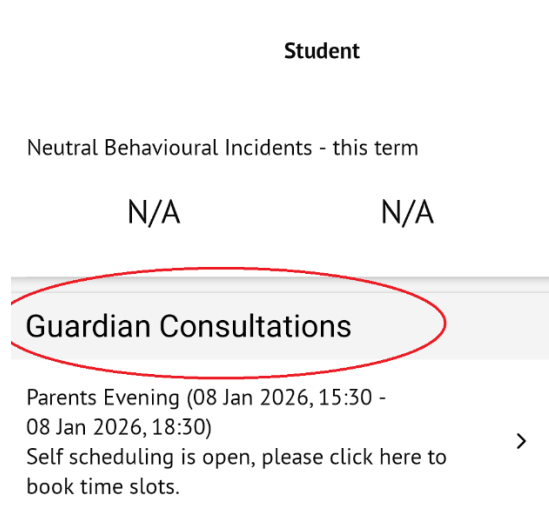


Quick User Guide - Booking Parent Evening in Arbor

This guide will help you book a time slot for Parents' Evening using Arbor. You can make your booking through either the **Arbor Parent Portal** (via a web browser) or the **Arbor Parent App** (on your mobile device). The process is quick and straightforward, ensuring you can easily schedule a meeting with your child's teacher at a convenient time.

Booking Parents' Evening via Arbor Parent App

1. Log in to the **Arbor Parent App**.
2. Click on **Guardian Consultations**.



Booking Parent Evening in Arbor

3. Select the teacher you would like to meet.

←
Student

Instructions

This page displays guardian consultation meetings concerning you and your children. Click the row of each meeting to book a slot or view further information. If you have missed the self-service scheduling period, you will need to contact the school to book an appointment.

[Download My Meetings](#)

Meetings

Meeting for **Student**

Students: Dummy 2 Student

Form/Class: English (KS3): 8: 8S/En1

Staff: Mary

Time Slot: Not booked

Self scheduling is open from 08 Dec 2025, 00:00 - 08 Jan 2026, 15:10, please click to book time slot

>

4. Click on Time slot and choose a time slot from the dropdown menu.
If no time slots are available, the teacher is fully booked.

Meeting
English (KS3): 8: 8S/En1 meeting (Dummy 2 Student)

Meeting with staff
Mary

Concerning student
Student

Guardian(s) attending
Dummy 2 Parent

Time slot

Time slot

▼

[Book Time Slot](#)

08 Jan 2026, 16:00

08 Jan 2026, 16:10

08 Jan 2026, 16:20

08 Jan 2026, 16:30

08 Jan 2026, 16:40

08 Jan 2026, 16:50

08 Jan 2026, 17:00

08 Jan 2026, 17:10

08 Jan 2026, 17:20

08 Jan 2026, 17:30

08 Jan 2026, 17:40

08 Jan 2026, 17:50

08 Jan 2026, 18:00

Time slot

Booking Parent Evening in Arbor

- Click the **Book Time Slot** button to confirm your booking.

✕

Meeting
 English (KS3): 8: 8S/En1 meeting (Student)

Meeting with staff

Concerning student
 Student

Guardian(s) attending
 Parent

Time slot
 08 Jan 2026, 17:00 ▼

Book Time Slot

Booking Parents' Evening via Arbor Parent Portal

- Log in to the **Parent Portal**.
- Click on **Guardian Consultations**.

My Items ▼

Quick Actions ▼

Form

View Student Profile

You have no unread messages

Notices

Attendance (2025/2026)

100%

100% Year
100% Last 4 weeks

Behavioural Incidents - this term

This year: 1 incidents
Last term: 0 incidents

Guardian Consultations

Parents Evening (08 Jan 2026, 15:30 - 08 Jan 2026, 18:30)

Booking Parent Evening in Arbor

3. Select the teacher you would like to meet and choose a time slot from the dropdown menu.

If no time slots are available, the teacher is fully booked.

Parents Evening

Details

Consultation dates: 08 Jan 2026, 15:30 - 18:30
Self scheduling period: 14 Dec 2025, 00:00 - 08 Jan 2026, 15:10

Instructions

This page displays guardian consultation meetings concerning you and your children. Click the row of each meeting to book a slot or view further information to book an appointment.

Meetings

Meeting for Dummy 2 Student	Students: English (KS3): 8: 8S/En1 Staff: Mary
Meeting for Dummy 4 Student	Students: Art: 8: 8G/Ar Staff: A1

Schedule Meeting

Consultation: Parents Evening
Meeting: English (KS3): 8: 8S/En1 meeting (Dummy 2 Student)
Meeting with staff: Mary
Concerning student: Student
Guardian(s) attending: Parent

Time slot*

- 08 Jan 2026, 15:30
- 08 Jan 2026, 15:50
- 08 Jan 2026, 16:00
- 08 Jan 2026, 16:10
- 08 Jan 2026, 16:20
- 08 Jan 2026, 16:30
- 08 Jan 2026, 16:40
- 08 Jan 2026, 16:50
- 08 Jan 2026, 17:00
- 08 Jan 2026, 17:10
- 08 Jan 2026, 17:20
- 08 Jan 2026, 17:30

Notes

No notes added.

4. Click the **Book Time Slot** button to confirm your booking.

Schedule Meeting

Consultation: Parents Evening
Meeting: English (KS3): 8: 8S/En1 meeting (Dummy 2 Student)
Meeting with staff: Mary
Concerning student: Student
Guardian(s) attending: Parent

Time slot*

08 Jan 2026, 16:20

Book time slot


Notes

No notes added.

Add note

Downloading a PDF of Your Bookings

After making your booking, you can download a list of all your scheduled meetings by clicking **Download My Meetings**.

 **Download my meetings**